



Attachment B – Specifications
RFx No. 3000017196 Title: Nurse Call System - DVA

Model TEK-CARD NC300 11 Microprocessor Nurse Call System at NELVH.

Contractor will perform annual 100% functional inspection, testing, diagnose and maintenance of existing Simplex Nurse Call System for the Northeast Louisiana Veteran's Home (NELVH), 6700 Highway 165 North, Monroe, LA 71203. Contractor is to test and inspect the system a minimum of once a year and perform maintenance as needed.

Contractor shall provide technician which is factory certified and trained to perform inspection, testing, and maintenance service. Contract period is to begin July 1, 2021 through June 30, 2022.

Contractor must provide all necessary materials parts, equipment and labor needed to inspect, test and service/maintain all equipment placed under this contract at no additional cost. This includes but is not limited to any preventive maintenance, services, cleaning, oiling, adjusting, calibrating replacing parts and maintaining equipment in accordance with manufacturer's specification for the specified nurse call system at no additional cost.

Testing, inspecting, and servicing/maintaining the TEK-CARE NC300 11 Microprocessor Nurse Call System as a unit to include initiating and indicating devices. Components and peripherals to be included are as follow:

1 each	System NC351A2
1 each	System PS/PK 305A
5 each	Master PS/PK 304
5 each	Monitors NC315
5 each	Master Stations NC304
76 each	Dual Stations IR320A
4 each	Single Stations IR319A
20 each	Duty Stations IR310C
156 each	Pillow Speakers SF410P
80 each	Audio Boards PM312C
92 each	Patient Pull Cords SF340B
8 each	Addressable Pull Cords SF381

Testing is to be coordinated with maintenance supervisor for convenience of facility and contractor. Facility will provide Contractor with one facility personnel to assist in access of areas to locate equipment and devices. Contractor will provide facility personnel with informal, hands on training on basic system functions, and proper inspection procedures. Documentation to facility will be logged for exact location of all accessible components and devices, indicating results, any discrepancies noted and recommendations for correction, also any corrections made on site. Documentation with resting results and corrections made on central processing unit, master station video monitor and peripherals to be provided that such test has been completed with report of results to the agency.

Contractor must have been in business for a minimum of three years with experience in inspection maintenance and testing of specified nurse call system.

Contractor will provide maintenance and component replacement parts with original factory parts at no additional cost. Parts noted as **“failed”** or **“in need of repair”** during inspection shall be replaced with parts compatible with current NC300 Call System at no additional cost. Repair or replacement of non-maintainable parts of the system such as, but not limited to, unit cabinets, insulating material, electrical wiring, structural supports and other non-moving parts is not included in this contract.

Contractor will perform all maintenance in a safe manner and in accordance with all applicable laws and regulations and in accordance with the manufacturer's performance specifications.

Standard maintenance, repair, replacing parts and testing shall be performed during normal working hours, Monday through Friday from 8:00AM to 4:30 PM., excluding holidays. Labor, mileage and travel are to be included in the bid price. For emergency calls after normal working hours, the agency shall be billed at the standard rate for labor only after normal working hours call. When called for repairs/service, the contractor shall respond by being onsite within 48 hours of initial call. All services under this contract shall be rendered promptly and efficiently.